

SANTA CLARA COUNTY SUPERIOR COURT
BACKGROUND INFORMATION

Instructions: DO NOT ALTER THIS FORM IN ANY WAY. DO NOT ATTACH ADDITIONAL PAGES.

| | | |
|-------------------------------------|---------------------|---------------------|
| Name | Phone | Fax |
| <i>Susan Golden</i> | <i>408-295-4653</i> | <i>408-971-2509</i> |
| Street or P.O. Box | City | Zip Code |
| <i>1530 Parkmoor Avenue Suite B</i> | <i>San Jose CA</i> | <i>95128</i> |

TODAY'S DATE:

Check each panel for which you have been accepted: mediation neutral evaluation

1. Describe your education, including degrees and the dates received.

Bachelor of Arts 1978

California Real Estate License 1985; Graduate, Realtors Institute 1992; Certified Residential Specialist 1999

2. Briefly describe the ADR training you have received. For each training, give the trainer's name, the dates attended, and the total hours.

-I have completed more than 124 hours of training, including Mediation Skills Training & Practicum, 5/95 (trainers Stott & Monsma); Office of Human Relations Mediation Training Institute, 3/97 (trainers Montgomery & Herrick); High performance Mediation, 10/98 (trainers Spolter, Curtis).

3. Describe the subject matter of five disputes for which you have been an ADR provider in the past five years, with the dates. Identify the process and state whether you were a sole- or co-provider.

-7/20/98, co-provider, mediation, landlord/tenant deposit dispute.

-10/13/98, sole provider, mediation, real estate purchase contract dispute over deposit.

-3/3/99, co-provider, mediation, non-disclosed additions without permits.

-2/11/99, sole provider, mediation, dispute over drainage problem at 1.5 year old home..

-7/25/00, sole provider, mediation, real estate purchase, contract dispute over deposit

4. Check your areas of substantive expertise:

- | | | |
|---|--|--|
| <input type="checkbox"/> Banking | <input type="checkbox"/> Health Care | <input type="checkbox"/> Personal Injury |
| <input type="checkbox"/> Business (Commercial - Contract) | <input type="checkbox"/> Housing | <input type="checkbox"/> Probate - Wills |
| <input type="checkbox"/> Civil Rights | <input type="checkbox"/> Intellectual Property | <input type="checkbox"/> Prof. Negl. (Non-Medical) |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Insurance | <input checked="" type="checkbox"/> Real Estate |
| <input type="checkbox"/> Defamation | <input type="checkbox"/> Labor - Employment | <input type="checkbox"/> Securities |
| <input type="checkbox"/> Disabilities | <input type="checkbox"/> Landlord/Tenant | <input type="checkbox"/> Tax |
| <input type="checkbox"/> Elder Issues/Abuse | <input type="checkbox"/> Medical Malpractice | <input type="checkbox"/> Other (specify): |
| <input type="checkbox"/> Environment | <input type="checkbox"/> Neighborhood | |
| <input type="checkbox"/> Family Law | <input type="checkbox"/> Partnership | |

5. If you are an attorney:

A. How many years have you been in active practice? If none, please explain.

B. What is or was the nature of your practice?

C. What percentage of your practice has been representing plaintiffs 00% defendants 00%

D. How many of the following have you completed in the past five years?:

Jury trials 0 Court trials 0 Judicial arbitrations; 0

6. Is your ADR style facilitative or evaluative/directive?

Facilitative

7. Describe your fee schedule, including any sliding-scale or pro-bono provisions.

\$150.00/hour; will consider pro bono.

8. Give any other information that should be considered by parties or counsel.

Experienced Real Estate Broker and Mediator; have done over 50 mediations, most resulting in written agreements.