

SANTA CLARA COUNTY SUPERIOR COURT  
BACKGROUND INFORMATION

*Instructions: DO NOT ALTER THIS FORM IN ANY WAY. DO NOT ATTACH ADDITIONAL PAGES.*

Name	Phone	Fax
<i>Karen Joffe</i>	<i>510-654-9114</i>	<i>510-654-0196</i>
Street or P.O. Box	City	Zip Code
<i>902 Rose Avenue</i>	<i>Piedmont, CA</i>	<i>94611</i>

**TODAY'S DATE:**

Check each panel for which you have been accepted:     mediation             neutral evaluation

**1. Describe your education, including degrees and the dates received.**

*U.C. Berkeley, B.S., Conservation of Natural Resources, 1971*

*Madeleine Kamman's professional chef's school, 2 years of training and certification, 1974-76*

**2. Briefly describe the ADR training you have received. For each training, give the trainer's name, the dates attended, and the total hours.**

*-Fall 1997-present: Harvard Negotiation Project, Negotiation w/ Fisher & Mediation w/ Sander, Singer & Lewis, Negotiation w/ Heen, Patton & Stone 120 hours; Bill Lincoln, Negotiation & Mediation, 40 hours; Ron Kelly, Business mediation, 40 hours.*

*-Communication Skills: w/ Tony Roffers, 32 hours; Stanford Continuing Ed. & JFK U, 40 hours; Public Conversations Project, Roth & Stains, 18 hours; Mediation Services, Castro Valley, I gave a 2 hour training, June 2000, in Facilitating Large Group Controversies.*

**3. Describe the subject matter of five disputes for which you have been an ADR provider in the past five years, with the dates. Identify the process and state whether you were a sole- or co-provider.**

*-Real estate – sole mediated 1 case, 2000*

*-Business (landlord/tenant & employment) – co-mediated 18 cases, 1998-2000*

*-Civil (harassment) – co-mediated 12 cases, 1998-2000*

*-Family (custody & estate) – co-mediated 4 cases, 1998-2000*

*-Municipal – co-mediated 2 cases, 1999-2000*

**4. Check your areas of substantive expertise:**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Banking                          | <input type="checkbox"/> Health Care                   | <input type="checkbox"/> Personal Injury             |
| <input type="checkbox"/> Business (Commercial - Contract) | <input checked="" type="checkbox"/> Housing            | <input checked="" type="checkbox"/> Probate - Wills  |
| <input type="checkbox"/> Civil Rights                     | <input type="checkbox"/> Intellectual Property         | <input type="checkbox"/> Prof. Negl. (Non-Medical)   |
| <input type="checkbox"/> Construction                     | <input type="checkbox"/> Insurance                     | <input type="checkbox"/> Real Estate                 |
| <input type="checkbox"/> Defamation                       | <input checked="" type="checkbox"/> Labor - Employment | <input type="checkbox"/> Securities                  |
| <input type="checkbox"/> Disabilities                     | <input checked="" type="checkbox"/> Landlord/Tenant    | <input type="checkbox"/> Tax                         |
| <input type="checkbox"/> Elder Issues/Abuse               | <input type="checkbox"/> Medical Malpractice           | <input checked="" type="checkbox"/> Other (specify): |
| <input checked="" type="checkbox"/> Environment           | <input checked="" type="checkbox"/> Neighborhood       | <i>Consumer</i>                                      |
| <input type="checkbox"/> Family Law                       | <input type="checkbox"/> Partnership                   |  |

**5. If you are an attorney:**

A. How many years have you been in active practice? If none, please explain.

B. What is or was the nature of your practice?

C. What percentage of your practice has been representing plaintiffs 00% defendants 00%

D. How many of the following have you completed in the past five years?:

Jury trials 0 Court trials 0 Judicial arbitrations; 0

**6. Is your ADR style facilitative or evaluative/directive?**

*I am a facilitative mediator.*

**7. Describe your fee schedule, including any sliding-scale or pro-bono provisions.**

*\$160.00/hour shared by parties, meeting space cost is extra; no charge for travel time; willing to consider sliding scale or pro bono*

**8. Give any other information that should be considered by parties or counsel.**

*I help resolve conflicts involving issues related to principle, mistrust, or miscommunication. I offer an affordable rate. I bring over 20 years of business experience. I can facilitate interpretation in Spanish/English mediations when some of the parties do not speak English. I can mediate as a sole provider or as a co-mediator.*